

Course Overview:

Diagnosis of creative problem solving is critical to the success of your organization. In this 5-day workshop, participants will master how to define their problems, to understand their root causes, and how best to implement solutions. Participants will learn to apply various styles and techniques to enhance the creativity of their teams in solving problems and implementing decisions. Participants will also have the opportunity to develop a concrete action plan for achieving their goals

Course Objective:

- Diagnosis, Solve problems and implement solutions creatively.
- Define problems clearly and set unambiguous standards for solutions
- Identify underlying causes for problems
- Evaluate feasibility of solutions in terms of business merit
- Plan to make productive & ethical use of organizational politics
- Choose the decision-asking strategy that best fits the situation
- Improve your individual and team creativity in problem-solving
- Choose the best solution from available alternatives

Course Outline:

- Building your power base as a problem solver
- Creative problem solving
- What are the steps in the creative solving process?
- Understanding types of information
- Problem-solving model
- Determining where the problem originated
- Defining the present state and the desired state
- Problem analysis
- Developing possible solutions
- Monitoring performance & checking results
- Problem-solving tools
- Brainstorming & brain writing
- Creative thinking
- Types of management decision methods
- Decision criteria
- Decision quality

Who Should Attend:

- All managers and senior professionals who are involved in influencing, formulating or supporting the long term planning and strategy of their department or organization, as well as those who are responsible for linking, measuring and improving the performance of the organization.
- Supervisors & Team leaders
- Employees who want to gain great leadership skills to grow and develop their career

Training Language:

English-Arabic

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation