

Course Overview:

Supervisors have a high impact on their teams and all those with whom they work. What results from a high impact supervisor is a team that performs with diligence and commitment and staff who feel, not only that they are valued, but also that what they do matters and that they can make a difference.

Course Objective:

- Extend their understanding of their roles and the nature of high impact supervisory skills
- Develop a strategy to enhance the effectiveness of their teams
- Develop a strategy to support and develop the performance of each team member
- Review their personal working practices and supervisory style
- Explore the nature of organisational change and their role in it

Course Outline:

- Supervisory skills
- The supervisors' leadership role
- Administration discipline
- Building relationship
- Ways to save time
- Technical skills

Who Should Attend:

- New and experienced supervisors
- Team leaders
- Line-managers

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation