

**Course Overview:**

Decision making and problem solving are critical to the success of your organization. In this workshop, participants will master how to define their problems, to understand their root causes, and how best to implement solutions. Participants will learn to apply various models and techniques to enhance the creativity of their teams in solving problems and implementing decisions. Participants will also have the opportunity to develop a concrete action plan for achieving their goals.

**Course Objective:**

- Solve problems and implement solutions
- Define problems clearly and set unambiguous standards for solutions
- Identify underlying causes for problems
- Choose the decision-making strategy that best fits the situation
- Choose the best solution from available alternatives

**Course Outline:**

- The Decision-Making Process
- Identifying Decision-Making Styles And Attributes
- Ethical Decision Making And Problem Solving
- Decision Making In An Emergency
- Problem-Solving Model
- Problem-Solving Tools
- Building Your Power Base As A Problem Solver
- How Problem-Solving Relates To Decision-Making
- Approaches To Problem-Solving & Decision-Making

**Who Should Attend:**

High management, Mid Management, Marketing Managers, Sales Managers, Operation Managers, Financial Managers, HR Managers.

**Training Language:**

EN / AR

**Training Methodology:**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation