Course Overview:

Would any organisation want a reputation for prejudice and not dealing with allegations seriously? Any sense of natural justice will expect employers to show that they have undertaken a fair and thorough investigation of complaints. This investigation can be time-consuming and complicated, and an organisation may be reluctant to divert resources, but the existence of independent investigators ensures that allegations of inappropriate behaviour, misconduct, poor performance and grievance can be fairly and transparently investigated without suggestions of intimidation, 'closing ranks' or possible bias.

Course Objective:

- The definition of the concept of security and the basic elements of the investigation.
- Identify the scope of the investigation in security installations.
- Developa thorough investigation plan
- Dealwith issues around interviews, including confidentiality, anonymity and the presence of third parties
- Preparefor and conduct investigatory interviews
- Evaluateevidence objectively
- Compilea report and conduct an internal investigation
- Identify ways to collect evidence and the Truth and the skills to use

Course Outline:

- New methods of industrial Inspection
- Investigation of the Industrial organizations
- Clarifying Policy and Ensuring Transparent Procedure
- Facts v Truth
- Detective success factors and common mistakes
- Industrial security investigation
- The scope of the investigation industrial facility security.
- Records of the investigation and ways to ask questions:
- Collecting evidence and investigation to gather information:
- Investigation and evidence and objective.
- The legality of investigations and means of collecting evidence.
- Methods and evidence.
- Questioning of witnesses to the Truth.
- Impact negatively on the efficient functioning of the security apparatus
- Supervisor role in maintaining security and traces of fingerprints at the Scene
- Notification process in dealing with the effects of fingerprints in accidents

Who Should Attend:

- Security supervisors / officers, Facility supervisors / Industrial security personnel

Training Language:

Eng/Ar

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation