

**Course Overview:**

This Program offers an extensive training on Delegation & Empowerment Skills in Administration in the 21st Century. This workshop will provide the most comprehensive training on leadership and managerial effectiveness in formal organizations with practical suggestions for improving leadership skills. It introduces The Nature of Leadership, The Nature of Managerial Work, Perspectives on Effective Leadership Behavior, Participative Leadership, Delegation, and Empowerment, Managerial Traits and Skills Theories of Effective Leadership, Leading Change in Organizations, Leadership in Teams and Decision Groups, Strategic Leadership by Top Executives and Developing Leadership Skills.

**Course Objective:**

- Respond rapidly to changing circumstances and employ time and resources more productively
- Delegate effectively in team, virtual and cross-functional environments
- Assess your own delegating ability and address your hesitations about delegation
- Give employees the authority and responsibility they need to get the job done
- Avoid common mistakes of delegation, including reverse delegation
- Diagnosis, Solve problems and implement solutions creatively.
- Define problems clearly and set unambiguous standards for solutions
- Identify underlying causes for problems
- Delegate across the organization, to peers, subordinates and team-members.

**Course Outline:**

- Delegating, more important than ever
- What is delegating?
- Who delegates to whom?
- Why delegate?
- Why hesitate to delegate?
- Requirements for successful delegating
- The delegating process
- Planning to delegate
- Common causes of delegating problems
- Delegating to teams
- Delegating to colleagues and co-workers
- Building your power base as a problem solver
- Creative problem solving
- What are the steps in the creative solving process?
- Understanding types of information
- Problem-solving model
- Determining where the problem originated

**Who Should Attend:**

- Human Resources Manager
- New managers without previous experience

**Training Language:**

EN / AR

**Training Methodology:**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation

- Top Management
- Marketing Managers
- Operations Manager