

Course Overview:

A dynamic Training Program encompassing all aspects of utility management activities and objectives including operation, financial control, regulatory compliance, and structure to cope with recent industry trends

Course Objective:

At the conclusion of this segment, participants will have learned terminology, the basic operating features of a utility, the impact of changes in the environment on utility operations, and the competitive structure of the industry

Course Outline:

- The Electricity Business
- Function And Obligations Of The Public Utility Company
- Power Generation, Co-Generation, Power Purchase
- Transmission Systems
- Dispatching Generation
- Transmission Network Constraints
- Distribution Systems
- Power System Planning
- Power Quality
- Management Organization
- The Task Of Management
- Company Organization And Divisions
- Setting Company Objectives
- Customer Service
- Electric Utility Accounting
- Deregulation And Competition

Who Should Attend:

Officers, executives, professionals as well as anyone who wants to learn more about the utility business

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation