

Course Overview:

A diverse group of people work in security & safety professions and with a variety of organisations and companies.

These professionals need the opportunity to learn about Excellence professional administrators knowledge and skills to enhance both personal and organisational performance. Security and safety departments and their employees need these skills to allow for greater alignment with the organization's vision, mission and goals.

Course Objective:

Identify best leadership practices for security professionals

- Learn to build communication strategies, vital to a successful and productive security team

- Learn how leaders create rapport, build trust and establish credibility in a work group

- Build positive interpersonal and influencing techniques in team relationships

- Use techniques of effective and efficient time management

- Develop strategies to deal with stress, conflict and change Core Competencies

- Change management

- Conflict management

- Effective communication and methods for team cooperation

- Human interaction and communication

- Personal organization and time management

- Diversity understanding

Course Outline:

- Excellence Professional Administrators

- Leadership challenges for the Security and Safety Professional

- Position Power & Personal Power

- Leadership in Security and Safety Incident Management

- How Positive Interpersonal, Interaction and Influencing Skills

- Communications and safety Reputation Management

- Dealing with Stress, Conflict and Change

Who Should Attend:

- Security supervisors / officers

- Facility supervisors / officers

- HR and administrative supervisors responsible for security

- Health and Safety / Fire personnel

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides

- Audio Visual Aids

- Interactive Discussion

- Participatory Exercise

- Action Learning

- Class Activities

- Case Studies

- Workshops

- Simulation