

Course Overview:

This course is for the new or aspiring supply chain & operations manager, the ambitious procurement professionals, the striving logistics supervisors, hands-on production planners and the practical business optimization analysts.

Course Objective:

- Take control of your supply chain to have and "impact" and "improve" your business operations - manufacturing, services, retail, logistics industrial operations and production.
- Equip yourself to take a new leading role in your workplace - improving your processes, systems, business / organization.
- Understand the fundamentals, then details of the essentials of supply chain management, the core business trade-offs, essential analysis, calculations and basic optimisation methods.
- Become the Supply Chain Management authority in your team on improving the operations systems in your business.

Course Outline:

Introduction to Supply Chain Management
Stakeholders and Relationships
Components of a SupplyChain
Types of Supply Chain and Value Stream Mapping
Forecasting Demand
Demand Management
Bullwhip Effect
Sales and Operations Planning
Inventory Management
Measuring Performance with Metrics /KPIs

Who Should Attend:

- Supply Chain Professionals. Working in Operations, Manufacturing, Retail or Service sectors, Production and Industry
- Logistics, Purchasing, Customer Relationship Managers
- Financial Controllers, Accountants, Business Analysts & Consultants
- A desire to Become the Authority in your workplace on Supply Chain Management

Training Language:

EN

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation