

**Course Overview:**

This highly participative Maintenance Auditing and Continuous Improvement training course introduces candidates to the auditor's role, how to prepare, undertake and report an audit as well as some of the one to one interview skills necessary to the role.

**Course Objective:**

- Audit their maintenance operations
- Use the results to establish and monitor an effective improvement strategy
- Establish Auditing as a key element of their maintenance management strategy
- Make a business case for improvement initiatives

**Course Outline:**

- Introduction to Auditing
- Introduction to Benchmarking
- Maintenance Management models for different operations
- The Maintenance Auditing Process
- Maintenance Auditing Methodology
- Maintenance Audit Simulation Case Study
- Using Maintenance Audit Results to Plan Improvement Strategies
- The Maintenance Benchmarking Process
- Maintenance Performance Measures and Metrics
- Key Performance Indicators
- Integrating Benchmarking resulting into improvement and objective setting processes
- Identifying Improvement Opportunities
- Making the Business Case

**Who Should Attend:**

- Operations Engineering and Maintenance Managers with direct line responsibility as well as staff support responsibility for Maintenance
- General Managers who have oversight responsibility for Maintenance Management and Maintenance organisational units

**Training Language:**

Eng/Ar

**Training Methodology:**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation

**Venue | Date | Fees**

Riyadh | 12-11-2023 | 10,350 SAR  
Khobar | 17-12-2023 | 10,350 SAR  
ONLINE | 17-12-2023 | 7,475 SAR