

**Course Overview:**

This course is designed to enable participants to:

- Practical leadership tools and techniques that can be applied immediately
- Successful leadership approaches from the best-of-the-best world-class organizations

**Course Objective:**

- How to apply the 10 most powerful leadership competencies for greater success
- To consider methods for improving management performance
- Effective strategic planning: a step-by-step process
- Critical components of succession planning
- Authentic coaching guidelines for turn-of-the-century leadership
- Best ways of managing knowledge and human capital
- Insights into the successful implementation of teams
- Improved ways leaders are measuring performance by using performance builders
- New developed skills in negotiating
- To analyze the Baldrige Award criteria for excellence

**Course Outline:**

Leadership Competencies  
Strategic Leadership Planning  
Managing Knowledge and Better  
Ways to Measure Performance  
People Management  
Leading Teams  
Operational Excellence

**Who Should Attend:**

- Mid-to upper-level managers responsible for the continuous leadership development of others and building high-performance organizations
- Team leaders and coaches who are called to inspire and motivate their workers each day to accept new responsibility
- Managers who wish to transform their way of thinking, managing and leading for a higher level of skill, empowerment, and overall achievement
- Those interested in achieving standards of excellence and who wish to enhance their management skills..

**Training Language:**

English-Arabic

**Training Methodology:**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation