

Course Overview:

Prepared or not, you find yourself the manager of a fully remote team. It's likely you have never worked 100%-remote, let alone managed a team in this setting. Add to that the overall unrest in the world, and this task can seem overwhelming and daunting. Rest assured, at this moment, you're more essential than ever. Effective remote working teams don't just require the right technology—they require the right leadership

Course Objective:

- identify the skills and attitudes involved in helping staff to solve their own problems
- recognise the value of using counselling skills in the workplace
- benefit from practical sessions in small groups
- discuss the difference between counselling and other forms of support, guidance and development
- understand your preferred counselling style
- make best use of body language, listening and oral communication

Course Outline:

Model 1:

- Common Challenges of Remote Work
- Lack of face-to-face supervision
- Lack of access to information
- Social isolation -Distractions at home

Model 2:

- How Managers Can Support Remote Employees
- Establish structured daily check-ins
- Provide several different communication technology options
- Establish "rules of engagement"
- Provide opportunities for remote social interaction
- Offer encouragement and emotional support

Model 3:

- Interactive Discussion
- Run an open panel discussion to allow participants to present their comments and cases studies in order to brainstorm and cross exchange experiences with full supervision by the trainer

Who Should Attend:

Individuals who need to improve their positive thinking on life and enhance their relationships at both the personal and professional levels.

Training Language:

Eng/Ar

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation