

Course Overview:

Empower yourself with techniques and solutions to make the best possible use of personal effectiveness.

Succeeding as a professional requires more than technical excellence.

Course Objective:

- The need to think strategically
- The principles of managing change
- How to Impacting others
- How to approach and solve problems creatively
- Critical aspects of teamwork
- The process of motivating yourself and others
- Methods for managing conflict
- Techniques for dealing with difficult staff

Course Outline:

- Organizational behavior overview.
- Personality definition & determinants.
- Developing personal excellence
- Personality type and the workplace.
- Encouraging your people to give their best
- Influencing what other people believe to effect a change
- Making the best of your resources to impacting others
- Be more impactful in a range of work situations
- Human behavior & motivation.
- Understand how to influence their line manager and other senior managers more effectively
- How to impacting others
- Techniques for dealing with difficult staf

Who Should Attend:

- Team leaders seeking to enhance their performance
- Managers desiring to sharpen their skills
- Technical staff seeking a greater understanding of management

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation