

**Course Overview:**

All organizations face the challenge of directing the energies of their industrial security personnel to the task of achieving organizational security goals and objectives. In doing so, organizations need to devise means to influence and channel the behaviors of their industrial security personnel so as to optimize their security contributions. Monitoring and measuring security performance management constitutes one of the major security management tools employed in this process.

**Course Objective:**

- Define how to monitor and measure of industrial performance
- Describe the requirements for the successful implementation of an industrial performance management system.
- Describe the roles security managers and industrial security personnel play in the implementation of a performance management system.
- Understand the components of industrial performance management and how each relates to their managerial or supervisory tasks.
- Go through the steps towards successful employee performance management

**Course Outline:**

- Overview Of industrial security performance management
- Setting Up the industrial security performance management System
- Responsibility for getting the best results from security staff
- Performance not personality
- Industrial security structuring expectations
- Importance of security planning
- Planning performance
- Security performance monitoring and measuring
- Developing the industrial security personnel capacity to perform
- Appraising performance
- Rewarding and Recognizing Good Performance

**Who Should Attend:**

- Security supervisors / officers, Facility supervisors / officers

**Training Language:**

Eng/Ar

**Training Methodology:**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation