

Course Overview:

Each of us has a unique behavioural style that causes us to display distinct ways of making decisions, communicating, responding to deadlines, reacting to changes, and facing life challenges. It is these differences that can lead to miscommunications, and misunderstandings. The ability of organisations to be effective is linked directly to the degree in which individuals within the organisation communicate effectively with one another.

Course Objective:

- Organizational behavior overview.
- Personality definition & determinants.
- Human behavior & motivation.
- Determining your personality
- Type (myers briggs) type indicator)
- Personality type and the workplace.
- Dealing with difficult employees

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Who Should Attend:

All employees, manager, engineer, operators , secretary... ect.

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation