

Procurement Specialist: Best Practices for Retail Industry

MM138

Course Overview:

Procurement is one of the most important functions for successful organisations. The Procurement has gained superior strategic importance in multinational companies in recent years. Indeed, procurement is a crucial function within any business and plays a vital part in adding value to the bottom line for the success of a business. Selecting and applying the appropriate methodologies to ensure value for money, and high-quality delivery by suppliers requires competent skills for procurement professionals. This course is designed to help procurement professionals - spicially in retail industry gain the competencies required to excel in today's business environment. This course focuses on the common "gaps" in the performance of the procurement that must be filled to provide the continuous improvements needed for the organizations to meet their strategic objectives. This course will help participants to learn how to ensure the security of supply, generating savings and satisfying internal customers.

Course Objective:

By attending this Procurement Specialist training course, delegates will be able to:

- -Understand the role of Procurement and its contribution to achieving organisational objectives
- -Understand International Best Practices and influence of the External Environment in Procurement
- -Evaluate internal spend and supply market dynamics to formulate strategic sourcing plan
- -Application of different sourcing strategies to leverage savings and ensure supply
- -Management of supplier and market associated risks to protect the interest of the organisation
- -Demonstrate knowledge and understanding of the procurement processes for
- -Implementation of operational and strategic procurement processes streamline procurement operations
- -Applications of purchasing tools and templates to foster operational efficiency
- -Supplier selection, integration Management to achieve an optimum balance between material cost price and quality
- -Develop skills required for effective supplier relationships to achieve enhanced
- -Plan, prepare and apply effective negotiations and evaluate their effectiveness
- -Manage Performance Measurement, Evaluation, and Quality Management
- -Manage performance of procurement processes for continuous improvement

Course Outline:

Role of Procurement & Contribution Overview

- -Purchasing and its contribution to the organization
- -Mission and Vision of Procurement
- -International Best Practices in Procurement
- -The influence of the External Environment in Procurement
- -Developing a World class procurement strategy

Page: 1 | 3

Training Language:

English-Arabic

Training Methodology:

This course will be presented using a combination of lectures, practical/hands-on approach such as role plays, case studies, presentation, and video. Practical cases and examples illustrate the variety of current practices and build individual capabilities. There will be ample time for Q&A, discussions with 'return to work' action planning. The program will reinforce key concepts within an inspiring and engaging learning environment.







Procurement Specialist: Best Practices for Retail Industry

Page: 2 | 3 **MM138**

- -The Procurement Cycle Process Overview Setting the Strategic Sourcing Methodology
 - -Spend Category Analysis & Strategy Profiling spend categories Assessing market risksAnalyzing financial impactMapping spend categories (Routine, Bottleneck and Strategic Items)Consolidating category reports
 - -Segmentation and analysis of suppliers Supplier Analysis & StrategyMapping supplier profiling (by location, value, volume & strategic alliance) Formulate supplier diversity plan
 - -Implementation of Strategic Outcome

Development of Procurement Processes and Implementation

- -Develop procurement processes Mapping of procurement processesDefine strategic and operational processesProcurement Guideline and Internal ControlsIntegrating ethical principles
- -Implement procurement processes Managing RFI, RFQ and RFP processesApplication of bid evaluation criteriaWorking with Stakeholders in ProcurementImplementing Contract Management ProcessUsing procurement decision matrix (by value and ordering channel) Employing purchasing tools and templatesApplying Total Cost of Ownership (TCO)

Supplier Integration and Management

- -Supplier Prequalification
- -Supplier Rating and Ranking
- -Identifying and Mitigating Risk
- -Partnering with suppliers
- -Building good relationships with suppliers
- -Negotiating Principles and Strategies
- -Managing Supplier Level Agreements (SLAs)
- -Define supplier base optimization
- -Applying eProcurement business process

Performance Management and Continues Improvement

- -Supplier Performance Measurement and Evaluation
- -Quality Management for Strategic Sourcing
- -Pursuing Global Supply Management Excellence
- -Continues Optimisation of Small Value Purchase Orders
- -Cost Reduction Initiatives
- -Developing Procurement Key Performance Indicators (KPIs)
- -Action Planning for implementation

Who Should Attend:

- -Procurement Specialist
- -Contracting Officers and Specialists
- -Procurement Professionals
- -Contract and Procurement Managers
- -Buyers









Procurement Specialist: Best Practices for Retail Industry

MM138 Page: 3 | 3

-Commodity Procurement Specialists

