

Course Overview:

Participants attending this program will develop their understanding of the skills and management behaviors required by the supervisor manager.

Course Objective:

- Develop an understanding of different approaches to management, including leadership styles
- Learn how to performance manage teams and individuals
- Understand how to manage and develop teams
- Review time management and prioritization techniques
- Plan your own continuous professional development

Course Outline:

- Program Introduction And Objectives
- The Role Of The Supervisor
- Establishing The Difference Between Management And Leadership
- Understanding The Performance Management Cycle
- Identifying Your Role Within The Team Or Group
- Identifying Those Issues Which Steal Your Time.

Who Should Attend:

This course is designed for supervisors and team leaders or those aspiring to these positions

Training Language:

EN / AR

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation