

Course Overview:

It is an achievement to become a manager or a leader. Most reach this coveted position due to their domain expertise, hours spent in a role and a variety of soft skills that they demonstrate. However, very few are formally coached to assume this responsibility. As a result, many managers spend years in a trial and error mode.

Course Objective:

- Discover the core competencies required for exemplary leadership
- Examine the ethical aspects of leadership and values which drive lasting results
- Appraise and select supervision tools that "fast track" performance
- Comprehend and utilise the value of the performance management process
- Create and monitor personalized action plans for self, others and the team

Course Outline:

- Individual Leadership Development
- Leadership Styles and Agility
- Leadership and Managerial Competencies
- Management Skills
- Managing Knowledge and Better Ways to Measure Performance
- People Management
- Leading Teams
- Leadership and Managerial Roles
- Operational Excellence

Who Should Attend:

- Employees about to undertake supervisory or management positions
- Current Supervisors who are interested in building their management skills
- Team Leaders, site, operations and production Supervisors

Training Language:

Eng/Ar

Training Methodology:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation